



Return form

Select the appropriate options by clicking on the respective checkbox. You can enter additional information directly in the fields provided. Save the document, print it and attach it to the package. Of course you can also insert the data by hand.

Reason for return:

- return
- item from advance exchange
- wrongly delivered
- wrong product ordered
- defect
- damaged in transit
- other (see remarks)

Ask for:

- exchange
- money back
- contact me
- repair
- release up to: €.

Personal details:

customer number:

invoice number:

first and last name: *

email: *

phone number: *

If the repair costs exceed the value you specify, you will receive a cost estimate from us in advance.

If you leave the field blank, then you will receive a cost estimate in any case.

*mandatory fields

Optional details:

error description / remarks:

your sales assistant: (if known)

maximum 1,000 characters

Place the completed return form in the package. Then create a return label, attach it to the package and take it to the post office. We will then take care of your request as soon as possible.